

Fair Point New Hampshire Performance Assurance Plan Report

PRELIM

UNE Platform

Jun-2012

Performance Assurance Plan Report											
PO		Performance		Observations		Perf.		wgt.		Domain Clustering	
		FP	CLEC	CLEC	Diff.	Score	Wgt.	Score	Review		
PO-1-01-6020 Customer Service Record - EDI		NA	2.67		623		2.6742	0	2	0.000	0.000
PO-1-03-6020 Address Validation -EDI		NA	7.79		579		7.7876	NA	0	NA	0.000
PO-2-02-6020 OSS Interface Availability - Prime - EDI			100.00					0	5	0.000	0.000
PO-1-01-6030 Customer Service Record - CORBA		NA	NA		NA			NA	0	NA	0.000
PO-1-03-6030 Address Validation - CORBA		NA	NA		NA			NA	0	NA	0.000
PO-2-02-6030 OSS Interface Availability - Prime - CORBA			NA					NA	0	NA	0.000
PO-1-01-6050 Customer Service Record - Web GUI		NA	2.69		1,191		2.6919	0	2	0.000	0.000
PO-1-03-6050 Address Validation - Web GUI		NA	9.89		432		9.8889	NA	0	NA	0.000
PO-2-02-6080 OSS Interface Availability - Prime - Web GUI			100.00					0	5	0.000	0.000
OR Ordering		Wgt.									
OR-1-02-3140 % On Time LSRC - Flow Through - Platform - 2hrs			100.00		178			0	10	0.000	0.000
OR-2-02-3140 % On Time LSR Reject - Flow Through - Platform			100.00		3			0	5	0.000	0.000
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent			0.00		2,224			0	5	0.000	0.000
OR-4-16-1000 % On Time PCN - 1 Business Day			97.82		824			0	5	0.000	0.000
OR-4-17-1000 % On Time BCN - 2 Business Day			99.43		2,113			0	5	0.000	0.000
OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			80.00		50			-2	5	-0.042	-0.098
OR-6-03-3140 % Accuracy - LSRC - Platform			4.33		323			0	5	0.000	0.000
OR-1-04-3140 % OT LSRC - No Facility Check - Platform			100.00		88			0	5	0.000	0.000
OR-1-06-3140 % OT LSRC/ASRC - Facility Check - Platform			95.83		24			0	2	0.000	0.000
OR-2-04-3140 % OT LSR Rej.- No Facility Check - Platform			100.00		24			0	2	0.000	0.000
OR-2-06-3140 % OT LSR/ASR Rej. - Facility Check - Platform			100.00		3			0	2	0.000	0.000
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140 % Completed in 1 Day (1-5 Lines - No Disp) - Platform		60.53	73.47	489	49		7.32	1.6434	0	5	0.000
PR-4-05-3140 % Missed Appointment- FP - No Dispatch - Platform		7.06	7.55	4,150	159		2.07	-0.4276	0	20	0.000
PR-4-04-3140 % Missed Appointment - FP - Dispatch - Platform		15.19	18.75	553	16		9.10	-0.7787	0	10	0.000
PR-4-02-3100 Average Delay Days - Total - POTS		1.47	2.04	377	26	1.87	0.38	-0.8772	-1	15	-0.063
PR-5-01-3140 % Missed Appointment - Facilities - Platform		1.08	0.00	553	16		2.63	1.0030	0	5	0.000
PR-5-02-3140 % Orders Held for Facilities > 15 days - Platform		0.00	0.00	553	16		0.00	5.0000	0	5	0.000
PR-6-01-3140 % Installation Troubles within 30 days - Platform		9.16	2.45	1,245	204		2.18	3.4606	0	10	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	wgt.	Wgt. Score
MR-1-01-6050 Average Response Time - Create Trouble		1.44	8.16		2,814			6.7170	-2	2	-0.017
MR-1-06-6050 Average Response Time - Test Trouble (POTS only)		NA	130.22		705			130.2213	NA	0	NA
Stat. Score											
MR-3-01-3144 % Missed Repair Appointments - Loop - Platform - Bus		15.09	4.60	464	87		4.18	2.6778	0	10	0.000
MR-3-02-3144 % Missed Repair Appointments - CO - Platform - Bus		3.49	0.00	86	17		4.87	0.1985	0	10	0.000
MR-4-02-3144 Mean Time to Repair - Loop Trouble - Platform - Bus		10.92	7.43	464	87	11.76	1.37	2.5368	0	5	0.000
MR-4-03-3144 Mean Time to Repair - CO Trouble - Platform - Bus		11.25	7.48	86	17	50.02	13.28	-0.1682	0	5	0.000
MR-4-06-3144 % Out of Service >4 Hours - Platform - Bus		60.25	53.33	317	30		9.35	0.5501	0	5	0.000
MR-4-07-3144 % Out of Service >12 Hours - Platform - Bus		35.33	33.33	317	30		9.13	0.0023	0	5	0.000
MR-4-08-3144 % Out of Service > 24 Hours - Platform - Bus		6.62	0.00	317	30		4.75	1.0756	0	5	0.000
MR-3-01-3145 % Missed Repair Appointments - Loop -Platform - Res		7.73	10.26	2,664	39		4.31	-0.9093	-1	10	-0.042
MR-3-02-3145 % Missed Repair Appointments - CO - Platform - Res		2.48	0.00	161	1		15.61	SS	0	10	0.000
MR-4-02-3145 Mean Time to Repair - Loop Trouble - Platform - Res		23.42	16.98	2,664	39	19.52	3.15	2.6606	0	5	0.000
MR-4-03-3145 Mean Time to Repair - CO Trouble - Platform - Res		7.58	7.06	161	1	11.91	11.94	SS	NA	0	NA
MR-4-06-3145 % Out of Service >4 Hours - Platform - Res		88.65	82.35	1,894	17		7.73	0.5092	0	5	0.000
MR-4-07-3145 % Out of Service >12 Hours - Platform - Res		75.08	41.18	1,894	17		10.54	2.7273	0	5	0.000
MR-4-08-3145 % Out of Service > 24 Hours - Platform - Res		30.57	17.65	1,894	17		11.22	0.8793	0	5	0.000
MR-5-01-3140 % Repeat Reports w/in 30 days - Platform		14.70	12.50	3,375	144		3.01	0.5935	0	10	0.000
BI Billing		Stat. Score									
BI-1-02-1000 % DUF in 4 Business Days			100.00		105,469,674				0	5	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample		Totals						-6	237	-0.165	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM

Performance Assurance Plan Report

UNE LOOP

Jun-2012

PO		Pre-Ordering	Performance		Observations		Perf.		Wgt.		Wgt.		Domain Clustering	
			FP	CLEC		CLEC	Diff.	Score		Score		Review		
PO-2-02-6010 OSS Interface Availability - Prime - WPTS				NA				NA	0		NA	0.000		
PO-1-01-6020 Customer Service Record - EDI			NA	2.67		623		2.6742	0	2	0.000	0.000		
PO-1-03-6020 Address Validation -EDI			NA	7.79		579		7.7876	NA	0	NA	0.000		
PO-2-02-6020 OSS Interface Availability - Prime - EDI				100.00					0	5	0.000	0.000		
PO-1-01-6030 Customer Service Record - CORBA			NA	NA		NA			NA	0	NA	0.000		
PO-1-03-6030 Address Validation - CORBA			NA	NA		NA			NA	0	NA	0.000		
PO-2-02-6030 OSS Interface Availability - Prime - CORBA				NA					NA	0	NA	0.000		
PO-1-01-6050 Customer Service Record - Web GUI			NA	2.69		1,191		2.6919	0	2	0.000	0.000		
PO-1-03-6050 Address Validation - Web GUI			NA	9.89		432		9.8889	NA	0	NA	0.000		
PO-2-02-6080 OSS Interface Availability - Prime - Web GUI				100.00					0	5	0.000	0.000		
OR Ordering										Wgt.				
OR-1-02-3331 % On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs				100.00		1,386			0	10	0.000	0.000		
OR-2-02-3331 % On Time LSR Reject - Flow Thru - Loop/Pre-Qual				100.00		1			0	5	0.000	0.000		
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent				0.00		2,224			0	2	0.000	0.000		
OR-4-16-1000 % On Time PCN - 1 Business Day				97.82		824			0	2	0.000	0.000		
OR-4-17-1000 % On Time BCN - 2 Business Day				99.43		2,113			0	2	0.000	0.000		
OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				91.07		291			-1	5	-0.029	-0.063		
OR-6-03-3331 % Accuracy - LSRC - Loop				0.89		450			0	5	0.000	0.000		
OR-1-04-3331 % OT LSRC - No Facility Check - Loop/LNP				91.79		475			-1	5	-0.029	-0.063		
OR-1-06-3331 % OT LSRC/ASRC - Facility Check - Loop/LNP				66.67		3			NA	0	NA	0.000		
OR-2-04-3331 % OT LSR Rej - No Facility Check - Loop/LNP				100.00		11			0	2	0.000	0.000		
OR-2-06-3331 % OT LSR/ASR Rej - Facility Check - Loop/LNP				100.00		1			0	2	0.000	0.000		
PR Provisioning			FP	CLEC		FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100 Average Delay Days - Total - POTS			1.47	2.04		377	26	1.87	0.38	-0.8772	-1	5	-0.029	-0.038
PR-4-04-3113 % Missed Appointment - FP - Dispatch - Loop-New			15.19	16.33		553	49		5.35	-0.4518	0	20	0.000	0.000
PR-5-01-3112 % Missed Appointment - Facilities - Loop			1.08	0.00		553	50		1.53	0.2367	0	5	0.000	0.000
PR-5-02-3112 % Orders Held for Facilities > 15 days - Loop			0.00	0.00		553	50		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113 % Installation Troubles within 30 days - Loop New			4.29	0.00		700	89		2.28	1.9487	0	10	0.000	0.000
PR-6-02-3520 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut				0.00			38				0	10	0.000	0.000
PR-6-02-3523 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut				NA			NA				NA	0	NA	0.000
PR-6-02-3525 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut				NA			NA				NA	0	NA	0.000
PR-9-01-3520 % On Time Performance-Loop-Basic Hot Cut				100.00			6				0	10	0.000	0.000
PR-9-01-3523 % On Time Performance-Loop-Lg Job Hot Cut				NA			NA				NA	0	NA	0.000
PR-9-01-3525 % On Time Performance-Loop-Batch Hot Cut				NA			NA				NA	0	NA	0.000
PR-9-04-3525 % On Time Batch Due Date-Loop-Batch Hot Cut				NA			NA				NA	0	NA	0.000
MR Maintenance & Repair										Diff.				
MR-1-01-6050 Average Response Time - Create Trouble			1.44	8.16		2,814			6.7170	-2	2	-0.023	-0.038	
										Stat. Score				
MR-3-01-3112 % Missed Repair Appointments - Loop - Loop			8.82	8.55		3,128	117		2.67	0.1050	0	10	0.000	0.000
MR-4-02-3112 Mean Time to Repair - Loop Trouble - Loop			21.43	7.38		3,128	117	19.15	1.80	5.0000	0	5	0.000	0.000
MR-4-07-3112 % Out of Service > 12 Hours - Loop			69.80	24.32		2,146	37		7.61	5.0000	0	5	0.000	0.000
MR-4-08-3112 % Out of Service > 24 Hours - Loop			27.59	0.00		2,146	37		7.41	4.3329	0	5	0.000	0.000
MR-5-01-3112 % Repeat Reports w/in 30 days - Loop			14.70	20.47		3,375	127		3.20	-1.8599	-2	10	-0.117	-0.192
MR-3-02-3112 % Missed Repair Appointments - CO - Loop			1.92	33.33		52	6		5.92	-3.2168	-2	10	-0.117	-0.192
MR-4-03-3112 Mean Time to Repair - CO Trouble - Loop			5.78	16.81		52	6	7.94	3.42	-1.6881	-2	5	-0.058	-0.096
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	-11	171	-0.404	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

RESALE

Jun-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.67		623	2.6742	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	7.79		579	7.7876	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.69		1,191	2.6919	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	9.89		432	9.8889	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs		100.00		721		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		12		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.00		2,224		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.82		824		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		99.43		2,113		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		75.68		37		-2	10	-0.091	-0.169		
OR-6-03-2000	% Accuracy - LSRC		2.26		1,104		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		311		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		4		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		118		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
PR Provisioning												
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score				
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	60.53	16.67	489	6		20.08	-2.6596	-2	5	-0.045	-0.067
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	7.06	8.57	4,150	35		4.35	-0.7311	0	20	0.000	0.000
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.19	12.50	553	16		9.10	0.1385	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	1.47	1.60	377	5	1.87	0.84	SS	NA	15	NA	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.08	6.25	553	16		2.63	-2.1875	-2	5	-0.045	-0.067
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	553	16		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	9.24	1.05	1,245	95		3.08	2.9851	0	15	0.000	0.000
MR Maintenance & Repair												
Diff.												
MR-1-01-6050	Average Response Time - Create Trouble	1.44	8.16		2,814			6.7170	-2	2	-0.018	-0.030
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	130.22		705			130.2213	NA	0	NA	0.000
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	15.09	6.90	464	29		6.85	0.9353	0	10	0.000	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	3.49	0.00	86	4		9.39	SS	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	10.92	11.16	464	29	11.76	2.25	-0.1935	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.25	0.91	86	4	50.02	25.59	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	60.25	76.92	317	13		13.85	-1.5375	-1	5	-0.023	-0.037
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	35.33	23.08	317	13		13.53	0.5904	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	6.62	0.00	317	13		7.04	0.2059	0	5	0.000	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	7.73	0.00	2,664	2		18.89	SS	0	10	0.000	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	2.48	NA	161	NA			NA	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	23.42	17.28	2,664	2	19.52	13.81	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	7.58	NA	161	NA	11.91		NA	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	88.65	100.00	1,894	1		31.73	SS	NA	0	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	75.08	100.00	1,894	1		43.27	SS	NA	0	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	30.57	0.00	1,894	1		46.08	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.70	17.14	3,375	35		6.02	-0.6785	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		105,469,674				0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-9	220	-0.223	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

PRELIM

DSL

Jun-2012

PO	Pre-Ordering	FP	CLEC	FP	CLEC		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review	
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	2.88		8		2.8750	0	5	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.96		336		7.9643	NA	0	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		51			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000	
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		2			0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		4			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		13			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		2			0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,224			0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		97.82		824			0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		99.43		2,113			0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	Stat Score						
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	2.50	NA	2	NA	0.71		NA	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	100.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	33.33	NA	3	NA			NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	3	6		0.00	SS	0	2	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	175.00	0.00	4	1		0.00	SS	0	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		96.00		25				0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	12.00	1.33	2	3	0.00	0.00	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.50		40				0	10	0.000	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.29	0.00	700	58		2.77	1.3568	0	15	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	100.00	0.00	3	40		0.00	SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA			0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC		Diff.	Perf. Score	Wtg	Wtgtd Score		
MR-1-01-6050	Average Response Time - Create Trouble	1.44	8.16		2,814			6.7170	-2	2	-0.027	-0.035
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	0.00	2	1		0.00	SS	0	2	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	194.83	3.60	1	1	0.00		SS	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	33.36	5.57	2	1	16.43	20.13	SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	33.33	100.00	3	2		43.03	SS	0	2	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	0.00	NA	1		1.00	SS	0	2	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	3	2		0.00	SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.82	9.52	3,128	21		6.21	-0.5782	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	1.92	0.00	52	9		4.96	1.0470	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	21.43	6.42	3,128	21	19.15	4.19	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	5.78	2.63	52	9	7.94	2.87	1.1240	0	5	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	19.29	100.00	140	30		7.94	5.0000	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	69.80	0.00	2,146	3		26.53	SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.70	32.26	3,375	31		6.39	-2.6967	-2	10	-0.135	-0.175
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-4	148	-0.162	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

PRELIM

TRUNKS

Jun-2012

OR		Ordering		Performance		Observations		Perf.			
		CLEC		FP	CLEC			Score	Wgt.	Wgtd. Score	
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			2			0	5	0.000	
OR-1-13-5000	% On Time Design Layout Record	0.00			1			NA	0	0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA			NA			NA	0	0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject	NA			NA			NA	0	0.000	
PR		Provisioning		FP							
PR-4-07-3540	% On Time Performance - LNP only		98.20		1,057			0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA			NA	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities	NA	NA	NA	NA		NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days	NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days	NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	NA	NA	NA	NA		NA	NA	0	0.000	
MR		Maintenance & Repair									
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA		NA	NA	0	0.000	
NP		Network Performance									
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0.00					0	5	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0.00					0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	40	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Jun-2012	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1		OSS Interface	-	-	-	-			\$0
	PO-1-06	Mechanized Loop Qualification - EDI							
	PO-1-06	Mechanized Loop Qualification - CORBA							
	PO-1-06	Mechanized Loop Qualification - Web GUI							
	PO-2-02	OSS Interface Availability - Prime - WPTS		-					
	PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-				
	PO-2-02	OSS Interface Availability - Prime - CORBA	-	-					
	PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-				
ORDERING									
2		% On Time Ordering Notification	-	-	-	-	\$0	\$0	\$0
	OR-1-02	% On Time LSRC -Flow Through	-	-	-				
	OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl							
	OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops							
	OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split							
	OR-1-12	% On Time FOC							
	OR-1-13	% On Time Design Layout Record							
	OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)							
	OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl							
	OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops							
	OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split							
	OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-				
	OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl							
	OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl							
	OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale							
	OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale							
PROVISIONING									
3		Installation Performance	\$8,703	\$4,973	\$2,195	\$0	\$0	\$14,895	\$30,766
	PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		2,195				
	PR-4-02	Average Delay Days - Total	8,703	4,973	-				
	PR-4-02	Average Delay Days - Total - 2W Digital							
	PR-4-02	Average Delay Days - Total - 2W xDSL Loop							
	PR-4-02	Average Delay Days -Total -Line Share/Split							
	PR-4-04	Missed Appointments -Dispatch	-	-	-				
	PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale							
	PR-4-04	Missed Appts - Disp - Line Share/Split							
	PR-4-05	Missed Appointments - No Dispatch	-		-				
	PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale							
	PR-4-05	% Missed Appt -No Disp -Line Share/Split							
	PR-4-14	% Completed On Time - 2W xDSL Loops							
	PR-4-15	% On Time Provisioning - Trunks							
	PR-6-01	Installation Troubles w/in 30 Days	-	-	-				
	PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale							
	PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops							
	PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split							
	PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale							
	PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale							
	PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale							
	PR-4-01	% Missed Appointment -FP -Other -UNE/Resale							
	PR-4-02	Average Delay Days - Total -UNE/Resale							
	PR-5-01	% Missed Appointment - Facilities -UNE/Resale							
	PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale							
	PR-6-01	% Installation Troubles within 30 days -UNE/Resale							
	PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale							
	PR-4-01	% Missed Appointment - FP - Total - EEL							
	PR-4-02	Average Delay Days - Total - EEL							
	PR-8-01	% Open Orders in a Hold Status >30 Days -EEL							
	PR-4-01	% Missed Appointment - FP - Total - IOF							
	PR-4-02	Average Delay Days - IOF							
	PR-8-01	% Open Orders in a Hold Status >30 Days -IOF							
4	PR-4-07	% On Time Performance - LNP					\$0		\$0
5		Hot Cut Performance		-					\$0
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		-					
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-					
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		-					
	PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-					
	PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-					
	PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-					
MAINTENANCE									
6		Maintenance Performance	\$ 9,573	\$27,850	\$0	\$23,553	\$0	\$0	\$60,976
	MR-3-01	Missed Repair Appointments - Loop - Bus.	-		-				
	MR-3-01	Missed Repair Appointments - Loop - Res.	9,573		-				
	MR-3-01	Missed Repair Appointments - Loop		-					
	MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale							
	MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops							
	MR-3-01	% Missed Repair Appoint -Loop -Line Share/Split							
	MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops							
	MR-4-03	Mean Time To Repair -CO -2W xDSL Loops							
	MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale							
	MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops							
	MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split							
	MR-4-08	Out of Service >24Hrs. - Bus.	-		-				
	MR-4-08	Out of Service >24Hrs. - Res.	-		-				
	MR-4-08	Out of Service >24Hrs. - Total		-					
	MR-5-01	% Repeat Reports within 30 Days	-	27,850	-				
	MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale							
	MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops							
	MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split							
	MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale							
	MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale							
	MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale							
	MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale							
	MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale							
	MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale							
	MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale							
NETWORK PERFORMANCE									
7	NP-1-04	Final Trunk Groups Blocked					\$0		\$0
8		Collocation							
	NP-2-01/2	% OT Response to Request for Collocation - Total							
	NP-2-05/6	% On Time - Physical Collocation - Total							
	NP-2-07/8	Average Delay Days - Total							
RESOLUTION PROCESS									
9		Resolution Process						\$0	\$0
	OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							
	OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							
	BI-3-04	% CLEC Billing Claims Acknwldgd w/ 2 Bus Days							
	BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							
Month Total			\$18,276	\$32,823	\$2,195	\$23,553	\$0	\$14,895	\$91,743

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	2	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	100.00	376	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	98.24	6,303	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	1	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	95.65	23	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DS0 -UNE/Resale	66.67	0.00	3	1	54.43	SS	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	8.33	14.29	48	14	8.40	-1.16	-1
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	6.25	NA	16	NA		NA	NA
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	0.00	NA	1	NA		NA	NA
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	8.71	13.50	7	2	5.02	22.61	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	1.47	6.25	68	16		3.34	-1.82
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	6.25	68	16		0.00	-5.00
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	46	20		0.00	5.00
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	26.47	12.50	68	16		12.26	0.84
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	8.33	0.00	48	1		27.92	SS
PR-4-02-3510	Average Delay Days - Total - EEL	6.50	NA	4	NA	5.92		NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	31.25	100.00	48	1		46.83	SS
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	6.25	NA	16	NA			NA
PR-4-02-3530	Average Delay Days - IOF	11.00	NA	1	NA	0.00		NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	16	NA			NA

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score		
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	15.55	8.26	29	3	12.08	21.98	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	7.58	8.14	67	84	7.64	1.25	-0.42
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	4	NA			NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	4	NA			NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	66.67	NA	3	NA			NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	3	NA			NA
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	31.63	29.79	98	94		6.71	0.12
"NA" - no activity "UD" - under development "SS" - Small Sample								Total
								100

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	93.07	563	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	92.59	27	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	35	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	4	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2012	70.49	410	289	APR-2012	87.93	116	102
MAY-2012	70.52	363	256	MAY-2012	95.83	96	92
JUN-2012	81.94	227	186	JUN-2012	80.00	50	40
Overall	73.10	1,000	731	Overall	89.31	262	234

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2012	95.47	287	274	APR-2012	97.95	195	191
MAY-2012	94.35	230	217	MAY-2012	96.05	177	170
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
Overall	94.29	823	776	Overall	94.42	663	626

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2012	95.12	3,174	3,019	APR-2012	95.56	3,042	2,907
MAY-2012	94.87	2,651	2,515	MAY-2012	94.93	2,565	2,435
JUN-2012	95.74	2,066	1,978	JUN-2012	95.45	2,042	1,949
Overall	95.20	7,891	7,512	Overall	95.32	7,649	7,291

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	6	NA	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	38	0.00	42
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.73	266	14.63	312
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)		Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jun-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Jun-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.165	\$ -	
Unbundled Network Elements - Loop	-0.404	\$ 186,301	
Resale	-0.223	\$ -	
Digital Subscriber Lines	-0.162	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 186,301
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 30,766	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 60,976	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 91,743
Individual Rule Payments:			\$ 3,438
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 255,984
CHANGE CONTROL			\$ -
Grand Total			\$ 537,466

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

UNE Platform

Jun-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	wgt. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	2.67		623	2.6742	0	2	0.000	0.000
PO-1-03-6020	Address Validation -EDI	NA	7.79		579	7.7876	NA	0	NA	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.69		1,191	2.6919	0	2	0.000	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	9.89		432	9.8889	NA	0	NA	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000
OR Ordering										Wgt.
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		100.00		178		0	10	0.000	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		3		0	5	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,224		0	5	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		97.82		824		0	5	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		99.43		2,113		0	5	0.000	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		80.00		50		-2	5	-0.042	-0.098
OR-6-03-3140	% Accuracy - LSRC - Platform		4.33		323		0	5	0.000	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		88		0	5	0.000	0.000
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		95.83		24		0	2	0.000	0.000
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		100.00		24		0	2	0.000	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		3		0	2	0.000	0.000
PR Provisioning										
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	60.53	73.47	489	49	7.32	1.6434	0	5	0.000
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	7.06	7.55	4,150	159	2.07	-0.4276	0	20	0.000
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	15.19	18.75	553	16	9.10	-0.7787	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	1.47	2.04	377	26	1.87	0.38	-0.8772	0	15
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.08	0.00	553	16	2.63	1.0030	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	553	16	0.00	5.0000	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	9.16	2.45	1,245	204	2.18	3.4606	0	10	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.44	8.16		2,814			6.7170	-2	2
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	130.22		705			130.2213	NA	0
Stat. Score										
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	15.09	4.60	464	87	4.18	2.6778	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	3.49	0.00	86	17	4.87	0.1985	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	10.92	7.43	464	87	11.76	1.37	2.5368	0	5
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	11.25	7.48	86	17	50.02	13.28	-0.1682	0	5
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	60.25	53.33	317	30	9.35	0.5501	0	5	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	35.33	33.33	317	30	9.13	0.0023	0	5	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	6.62	0.00	317	30	4.75	1.0756	0	5	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	7.73	10.26	2,664	39	4.31	-0.9093	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	2.48	0.00	161	1	15.61	SS	0	10	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	23.42	16.98	2,664	39	19.52	3.15	2.6606	0	5
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	7.58	7.06	161	1	11.91	11.94	SS	NA	0
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	88.65	82.35	1,894	17	7.73	0.5092	0	5	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	75.08	41.18	1,894	17	10.54	2.7273	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	30.57	17.65	1,894	17	11.22	0.8793	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.70	12.50	3,375	144	3.01	0.5935	0	10	0.000
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		100.00		105,469,674			0	5	0.000
Totals										-4 237 -0.059

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL

Performance Assurance Plan Report

UNE LOOP

Jun-2012

PO		Pre-Ordering	Performance		Observations		Perf.		Wgtd.		Domain Clustering		
			FP	CLEC		CLEC	Diff.	Score	Wgt.	Score	Review		
PO-2-02-6010	OSS Interface Availability - Prime - WPTS			NA				NA	0		NA	0.000	
PO-1-01-6020	Customer Service Record - EDI		NA	2.67		623		2.6742	0	2	0.000	0.000	
PO-1-03-6020	Address Validation -EDI		NA	7.79		579		7.7876	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI			100.00					0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA		NA	NA		NA			NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA		NA	NA		NA			NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA			NA					NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI		NA	2.69		1,191		2.6919	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI		NA	9.89		432		9.8889	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI			100.00					0	5	0.000	0.000	
OR Ordering													
OR-1-02-3331 % On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs				100.00		1,386			0	10	0.000	0.000	
OR-2-02-3331 % On Time LSR Reject - Flow Thru - Loop/Pre-Qual				100.00		1			0	5	0.000	0.000	
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent				0.00		2,224			0	2	0.000	0.000	
OR-4-16-1000 % On Time PCN - 1 Business Day				97.82		824			0	2	0.000	0.000	
OR-4-17-1000 % On Time BCN - 2 Business Day				99.43		2,113			0	2	0.000	0.000	
OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				91.07		291			0	5	0.000	0.000	
OR-6-03-3331 % Accuracy - LSRC - Loop				0.89		450			0	5	0.000	0.000	
OR-1-04-3331 % OT LSRC - No Facility Check - Loop/LNP				91.79		475			-1	5	-0.029	-0.063	
OR-1-06-3331 % OT LSRC/ASRC - Facility Check - Loop/LNP				66.67		3			NA	0	NA	0.000	
OR-2-04-3331 % OT LSR Rej - No Facility Check - Loop/LNP				100.00		11			0	2	0.000	0.000	
OR-2-06-3331 % OT LSR/ASR Rej - Facility Check - Loop/LNP				100.00		1			0	2	0.000	0.000	
PR		Provisioning	FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS		1.47	2.04	377	26	1.87	0.38	-0.8772	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New		15.19	16.33	553	49		5.35	-0.4518	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop		1.08	0.00	553	50		1.53	0.2367	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop		0.00	0.00	553	50		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New		4.29	0.00	700	89		2.28	1.9487	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut			0.00		38				0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut			NA		NA				NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut			NA		NA				NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut			100.00		6				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut			NA		NA				NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut			NA		NA				NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut			NA		NA				NA	0	NA	0.000
MR Maintenance & Repair													
MR-1-01-6050 Average Response Time - Create Trouble			1.44	8.16		2,814			6.7170	-2	2	-0.023	-0.038
Stat. Score													
MR-3-01-3112 % Missed Repair Appointments - Loop - Loop			8.82	8.55	3,128	117		2.67	0.1050	0	10	0.000	0.000
MR-4-02-3112 Mean Time to Repair - Loop Trouble - Loop			21.43	7.38	3,128	117	19.15	1.80	5.0000	0	5	0.000	0.000
MR-4-07-3112 % Out of Service > 12 Hours - Loop			69.80	24.32	2,146	37		7.61	5.0000	0	5	0.000	0.000
MR-4-08-3112 % Out of Service > 24 Hours - Loop			27.59	0.00	2,146	37		7.41	4.3329	0	5	0.000	0.000
MR-5-01-3112 % Repeat Reports w/in 30 days - Loop			14.70	20.47	3,375	127		3.20	-1.8599	-2	10	-0.117	-0.192
MR-3-02-3112 % Missed Repair Appointments - CO - Loop			1.92	33.33	52	6		5.92	-3.2168	-2	10	-0.117	-0.192
MR-4-03-3112 Mean Time to Repair - CO Trouble - Loop			5.78	16.81	52	6	7.94	3.42	-1.6881	-2	5	-0.058	-0.096
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals	-9	171	-0.345	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

RESALE

Jun-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	2.67		623	2.6742	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	7.79		579	7.7876	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.69		1,191	2.6919	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	9.89		432	9.8889	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	100.00			721		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			12		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.00			2,224		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	97.82			824		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day	99.43			2,113		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	75.68			37		-2	10	-0.091	-0.169		
OR-6-03-2000	% Accuracy - LSRC	2.26			1,104		0	10	0.000	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	100.00			311		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			4		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			118		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	60.53	16.67	489	6		20.08	-2.6596	-2	5	-0.045	-0.067
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	7.06	8.57	4,150	35		4.35	-0.7311	0	20	0.000	0.000
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.19	12.50	553	16		9.10	0.1385	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	1.47	1.60	377	5	1.87	0.84	SS	NA	15	NA	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.08	6.25	553	16		2.63	-2.1875	-2	5	-0.045	-0.067
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	553	16		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	9.24	1.05	1,245	95		3.08	2.9851	0	15	0.000	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	1.44	8.16		2,814			6.7170	-2	2	-0.018	-0.030
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	130.22		705			130.2213	NA	0	NA	0.000
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	15.09	6.90	464	29		6.85	0.9353	0	10	0.000	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	3.49	0.00	86	4		9.39	SS	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	10.92	11.16	464	29	11.76	2.25	-0.1935	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.25	0.91	86	4	50.02	25.59	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	60.25	76.92	317	13		13.85	-1.5375	-1	5	-0.023	-0.037
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	35.33	23.08	317	13		13.53	0.5904	0	5	0.000	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	6.62	0.00	317	13		7.04	0.2059	0	5	0.000	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	7.73	0.00	2,664	2		18.89	SS	0	10	0.000	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	2.48	NA	161	NA			NA	NA	0	NA	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	23.42	17.28	2,664	2	19.52	13.81	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	7.58	NA	161	NA	11.91		NA	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	88.65	100.00	1,894	1		31.73	SS	NA	0	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	75.08	100.00	1,894	1		43.27	SS	NA	0	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	30.57	0.00	1,894	1		46.08	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.70	17.14	3,375	35		6.02	-0.6785	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		100.00		105,469,674				0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-9	220	-0.223	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

DSL

Jun-2012

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	2.88		8		2.8750	0	5	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.96		336		7.9643	NA	0	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		51			0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000	
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			2			0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	100.00			4			0	2	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	NA			NA			NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA			NA			NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			13			0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA			NA			NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops	100.00			2			0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA			NA			NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	NA			NA			NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA			NA			NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	NA			NA			NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	NA			NA			NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.00			2,224			0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	97.82			824			0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day	99.43			2,113			0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	Stat Score						
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	2.50	NA	2	NA	0.71		NA	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	100.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	33.33	NA	3	NA			NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	3	6		0.00	SS	0	2	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	175.00	0.00	4	1		0.00	SS	0	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		96.00		25				0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	12.00	1.33	2	3	0.00	0.00	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		97.50		40				0	10	0.000	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.29	0.00	700	58		2.77	1.3568	0	15	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	100.00	0.00	3	40		0.00	SS	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA			0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC	Perf. Score Wtg Wgtd Score						
MR-1-01-6050	Average Response Time - Create Trouble	1.44	8.16		2,814			6.7170	-2	2	-0.027	-0.035
Stat. Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	0.00	1	1		0.00	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	0.00	2	1		0.00	SS	0	2	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	194.83	3.60	1	1	0.00		SS	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	33.36	5.57	2	1	16.43	20.13	SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	33.33	100.00	3	2		43.03	SS	0	2	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	0.00	NA	1		1.00	SS	0	2	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	3	2		0.00	SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.82	9.52	3,128	21		6.21	-0.5782	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	1.92	0.00	52	9		4.96	1.0470	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	21.43	6.42	3,128	21	19.15	4.19	5.0000	0	5	0.000	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	5.78	2.63	52	9	7.94	2.87	1.1240	0	5	0.000	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	19.29	100.00	140	30		7.94	5.0000	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	69.80	0.00	2,146	3		26.53	SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.70	32.26	3,375	31		6.39	-2.6967	-2	10	-0.135	-0.175
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA			NA	NA	0	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-4	148	-0.162		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

TRUNKS

Jun-2012

OR		Ordering		Performance		Observations		Perf.				
		CLEC		FP	CLEC			Score	Wgt.	Wgtd. Score		
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)		100.00			2			0	5	0.000		
OR-1-13-5000 % On Time Design Layout Record		0.00			1			NA	0	0.000		
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)		NA			NA			NA	0	0.000		
OR-2-12-5020 % On TimeTrunk ASR Reject		NA			NA			NA	0	0.000		
PR		Provisioning		FP								
PR-4-07-3540 % On Time Performance - LNP only			98.20		1,057				0	20	0.000	
PR-4-15-5000 % On Time Provisioning - Trunks			NA		NA				NA	0	0.000	
PR-5-01-5000 % Missed Appointment - Facilities		NA	NA	NA	NA			NA	NA	0	0.000	
PR-5-02-5000 % Orders Held for Facilities >15 Days		NA	NA	NA	NA			NA	NA	0	0.000	
PR-6-01-5000 % Installation Troubles w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
PR-8-01-5000 % Open Orders in a Hold Status >30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
MR		Maintenance & Repair										
MR-4-01-5000 Mean Time to Repair - Total		NA	NA	NA	NA	0.00		NA	NA	0	0.000	
MR-4-05-5000 % Out of Service >2 Hours		NA	NA	NA	NA			NA	NA	0	0.000	
MR-4-06-5000 % Out of Service >4 Hours		NA	NA	NA	NA			NA	NA	0	0.000	
MR-4-07-5000 % Out of Service >12 Hours		NA	NA	NA	NA			NA	NA	0	0.000	
MR-4-08-5000 % Out of Service >24 Hours		NA	NA	NA	NA			NA	NA	0	0.000	
MR-5-01-5000 % Repeat Reports w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
NP		Network Performance										
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months			0.00						0	5	0.000	
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months			0.00						0	10	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals	0	40	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			FINAL					Jun-2012		
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1		OSS Interface	-	-	-	-				\$0
	PO-1-06	Mechanized Loop Qualification - EDI				-				
	PO-1-06	Mechanized Loop Qualification - CORBA				-				
	PO-1-06	Mechanized Loop Qualification - Web GUI				-				
	PO-2-02	OSS Interface Availability - Prime - WPTS		-						
	PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-					
	PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
	PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING										
2		% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
	OR-1-02	% On Time LSRC -Flow Through	-	-	-					
	OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				-				
	OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
	OR-1-12	% On Time FOC					-			
	OR-1-13	% On Time Design Layout Record					-			
	OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)					-			
	OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops								
	OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
	OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-					
	OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
	OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
	OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
	OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING										
3		Installation Performance	\$0	\$0	\$2,195	\$0	\$0	\$13,697		\$15,892
	PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-		2,195					
	PR-4-02	Average Delay Days - Total	-	-	-					
	PR-4-02	Average Delay Days - Total - 2W Digital				-				
	PR-4-02	Average Delay Days - Total - 2W xDSL Loop				-				
	PR-4-02	Average Delay Days -Total -Line Share/Split				-				
	PR-4-04	Missed Appointments -Dispatch	-	-	-					
	PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale				-				
	PR-4-04	Missed Appts - Disp - Line Share/Split				-				
	PR-4-05	Missed Appointments - No Dispatch	-		-					
	PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale				-				
	PR-4-05	% Missed Appt -No Disp -Line Share/Split				-				
	PR-4-14	% Completed On Time - 2W xDSL Loops				-				
	PR-4-15	% On Time Provisioning - Trunks					-			
	PR-6-01	Installation Troubles w/in 30 Days	-	-	-		-			
	PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale				-				
	PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops				-				
	PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split				-				
	PR-4-01	% Missed Appointment -FP -DSO -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
	PR-4-02	Average Delay Days - Total -UNE/Resale						-		
	PR-5-01	% Missed Appointment - Facilities -UNE/Resale						6,848		
	PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						6,848		
	PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
	PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						-		
	PR-4-01	% Missed Appointment - FP - Total - EEL						-		
	PR-4-02	Average Delay Days - Total - EEL						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -EEL						-		
	PR-4-01	% Missed Appointment - FP - Total - IOF						-		
	PR-4-02	Average Delay Days - IOF						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07	% On Time Performance - LNP					\$0			\$0
5		Hot Cut Performance		-						\$0
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
	PR-6-02	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE										
6		Maintenance Performance	\$ -	\$27,850	\$0	\$23,553	\$0	\$0		\$51,403
	MR-3-01	Missed Repair Appointments - Loop - Bus.	-		-					
	MR-3-01	Missed Repair Appointments - Loop - Res.	-		-					
	MR-3-01	Missed Repair Appointments - Loop		-						
	MR-3-01	% Missed Repr Appt -Loop-2W Digtl-UNE/Resale				-				
	MR-3-01	% Missed Repr Appt -Loop -2W xDSL Loops				-				
	MR-3-01	% Missed Repair Appoint -Loop -Line Share/Split				-				
	MR-3-02	% Missed Repair Appointment -CO -2W xDSL Loops				-				
	MR-4-03	Mean Time To Repair -CO -2W xDSL Loops				-				
	MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
	MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
	MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
	MR-4-08	Out of Service >24Hrs. - Bus.	-		-					
	MR-4-08	Out of Service >24Hrs. - Res.	-		-					
	MR-4-08	Out of Service >24Hrs. - Total		-			-			
	MR-5-01	% Repeat Reports within 30 Days	-	27,850	-		-			
	MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
	MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				23,553				
	MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
	MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
	MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-06	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE										
7	NP-1-04	Final Trunk Groups Blocked					\$0			\$0
8		Collocation							\$0	\$0
	NP-2-01/2	% OT Response to Request for Collocation - Total							-	
	NP-2-05/6	% On Time - Physical Collocation - Total							-	
	NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS										
9		Resolution Process							\$0	\$0
	OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
	OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
	BI-3-04	% CLEC Billing Claims Acknwldgd w/ 2 Bus Days							-	
	BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total			\$0	\$27,850	\$2,195	\$23,553	\$0	\$13,697	\$0	\$67,295

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	2	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	100.00	376	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	98.24	6,303	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	100.00	1	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	95.65	23	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	66.67	0.00	3	1	54.43	SS	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	8.33	14.29	48	14	8.40	-1.16	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	6.25	NA	16	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	0.00	NA	1	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	8.71	13.50	7	2	5.02	22.61	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	1.47	6.25	68	16		3.34	-1.82
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	6.25	68	16		0.00	-5.00
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	46	20		0.00	5.00
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	26.47	12.50	68	16		12.26	0.84
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	8.33	0.00	48	1		27.92	SS
PR-4-02-3510	Average Delay Days - Total - EEL	6.50	NA	4	NA	5.92		NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	31.25	100.00	48	1		46.83	SS
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	6.25	NA	16	NA			NA
PR-4-02-3530	Average Delay Days - IOF	11.00	NA	1	NA	0.00		NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	16	NA			NA

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score		
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	15.55	8.26	29	3	12.08	21.98	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	7.58	8.14	67	84	7.64	1.25	-0.42
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	4	NA			NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	4	NA			NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	66.67	NA	3	NA			NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	NA	3	NA			NA
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	31.63	29.79	98	94		6.71	0.12
								Total
								100

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2012

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	93.07	563	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	92.59	27	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	35	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	4	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2012	70.49	410	289	APR-2012	87.93	116	102
MAY-2012	70.52	363	256	MAY-2012	95.83	96	92
JUN-2012	81.94	227	186	JUN-2012	80.00	50	40
Overall	73.10	1,000	731	Overall	89.31	262	234

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2012	95.47	287	274	APR-2012	97.95	195	191
MAY-2012	94.35	230	217	MAY-2012	96.05	177	170
JUN-2012	93.14	306	285	JUN-2012	91.07	291	265
Overall	94.29	823	776	Overall	94.42	663	626

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2012	95.12	3,174	3,019	APR-2012	95.56	3,042	2,907
MAY-2012	94.87	2,651	2,515	MAY-2012	94.93	2,565	2,435
JUN-2012	95.74	2,066	1,978	JUN-2012	95.45	2,042	1,949
Overall	95.20	7,891	7,512	Overall	95.32	7,649	7,291

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	6	NA	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	38	0.00	42
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.73	266	14.63	312
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jun-2012

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.		
PO-6-01-6000 % Software Validation	R3	R3	\$	-

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Jun-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.059	\$ -	
Unbundled Network Elements - Loop	-0.345	\$ 138,735	
Resale	-0.223	\$ -	
Digital Subscriber Lines	-0.162	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 138,735
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 15,892	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 51,403	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 67,295
Individual Rule Payments:			\$ 3,438
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 255,984
CHANGE CONTROL			\$ -
Grand Total			\$ 465,452

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.